



Heartland Medical Direction

Quarterly All Agency Meeting

06/26/2024

Norman, OK

Meeting convened 1212hrs

Introductions

- Dr. Robert W Worden, Medical Director
- Kinsley Graves, COS
- Blake Braden, COO
- Jaitton Balcom, Director of Training

Medical Director Update, Bill Worden, D.O. bill@heartlandmedicaldirection.org

- New protocols are forthcoming that will require specialized training. Acetaminophen and Ibuprofen, in both liquid and tablet forms, will be added and available for feets such as pediatric fever for pain management. These updates are intended for advanced and paramedics personnel. Only authorized personnel will be allowed to use the new formula sheets after completing the special training and receive a certificate. Training includes reviewing a powerpoint followed by a test.

Chest Pain protocol has changed to allow AEMT's to administer nitroglycerin. Inferior stimulus training will need to be updated to include nitrogen even if their blood pressure is high.

- Approval granted from OBI for 5 agencies to possess O+ blood. Future plans to get with agency directors previously addressed in the past to regionalize the blood. Agency requirements include about a \$6,000 investment for refrigerator, ice packs, etc. There will also be agency training as part of requirements. Objective is to have regional agencies that can be a regional blood resource for EMS in their area. More information in the very near future to come and there will be meetings with the agencies involved with OBI.
- Agency expansion noted from 32 counties to 53 counties, with over 150 agencies now served. New group photo features 19 group members, with 4 absent. There are now 23 staff members that contribute to enhance agency operations.

Chief of Staff Update - Kinsley Graves, kinsley@heartlandmedicaldirection.org

- First-quarter courses concluded with: 4 EMR, 3 EMT, 1 AEMT
- Additionally, in the EMT class, 36 students enrolled with 27 successfully passing thus far.
- Announcement of new administrative assistants Jessica Duggan and Brooke Flatt.

Chief Operating Officer Update - Blake Braden blake@heartlandmedicaldirection.org

- Review of three recently passed legislation:
 - HB 2872 Ambulances allowing out of network insurance companies to either pay 300% of the medicare allowable or whatever billing fee schedule your agency has. If you don't have a contract with that insurance company, it will help revenue.
 - HB 1967 County sales tax option for 522's
 - HB 3031 Fuel tax exemption - uncertain on the process as of right now but will provide updates soon
- 45 CFR §164.512(f)(1)(ii)(C) Notification of HIPAA law changes effective as of yesterday, June 25, 2024. Overview given that if the law enforcement agency asks for a run report, there has to be a legal request from the court system to be able to turn the report over to them. Previously, they could just request the report for an official investigation and it could be turned over. There is a lot of legal verbiage so agencies need to consult with their city or agency attorneys regarding rule revisions and definitions to set an agency policy. Dr. Worden emphasized official requests from police must be made.
- Reminder that state renewals are done and to make sure your paperwork is done by the end of the month. Reach out to Blake if you need help.

Director of Training Update - Jaitton Balcom jaitton@heartlandmedicaldirection.org

- Review of course statistics demonstrating growth in classes and student enrollment.

2024 Q1 total

- AHA 61 Courses / 425 Students
- HLMD 38 Courses / 346 Students
- HSI 14 Courses / 115 Students
- NAEMT 8 Courses / 76 Students
- Naloxone 7 Courses / 90 Students
- TDAC 1 Course / 56 Students
- Total 129 Courses / 1,109 Students
- Future Course Offerings
 - July - PHTLS (Tishomingo)
 - September - Credentialing TtT
 - October - ASLS
 - November - Agency Training Officers Meeting

Dates to remember

- Quarterly QA Meetings are on the 3rd Tuesday of the second month after the beginning of the new quarter.
 - August 20, 2024 (Mannford)
 - November 19, 2024

Adjourned 1229