



Heartland Medical Direction

Quarterly All Agency Meeting

08/20/2024

Mannford, OK

Meeting convened 1102hrs

John Graham, BoundTree Medical john.graham@boundtree.com

- Teresa Bennet with Ambu presented to those in attendance.
- Brought a mannequin to the meeting for those in attendance to look over. Reach out to

Vince Boatwright, WoundClot vince@careresourcesusa.com & info@wound-clot.com

- WoundClot is a ready to use advanced hemostatic gauze made from cellulose, a natural fiber product. WoundClot is the only non-oxidized, non-regenerated cellulose structure product in the world.
- WoundClot creates its own clot, applying pressure is not a mechanism of action and it does not re-bleed upon removal. It is indicated for mild, moderate, and severe bleeding. It is effective in patients on anti-coagulant/anti-platelet therapy.

Quarterly Statistics & Medical Director Update

- The OMD is aware the data is somewhat inaccurate and not all agencies are appearing, there is a current upload error to OKEMISIS. The OMD has been in touch with both the state and Image Trend to work on fixing this issue.
- Ketamine and Airway form compliance is hit or miss. Some agencies are 100% in compliance and some are not. The OMD is working on simplifying the forms in an effort to encourage personnel to get the forms completed. However, the personnel will still need to document the appropriate information in the PCR.
- Dr. Worden has been working towards obtaining blood for agencies strategically across the state. Dr. Worden would like to see O+ packed red blood cells be carried by 5 or 6 units across the state. The Oklahoma Blood Institute is pushing for an increase in blood, which may mean partnering with agencies to host blood drives across the state once a quarter. The details are still in the works at this time. The goal is to auto launch the closest agency with blood in a command unit to rendezvous on the scene with the patient that requires the blood. This is a \$5-7,000 investment for the agencies that have been asked to carry blood, and all seem to be on board thus far.
- Dr. Worden is requesting agencies review and pull data.
 - Number of trauma patients January 1 through June 30 who met criteria for Blood. Criteria: HR > 100 with SBP < 90 with bleeding (trauma, GSW, stabbing, etc.)

- Please send Dr. Worden, Blake, and Kinsley and email with the month and PCR number by the end of the month so that staff can compile this data for a report to give to the Oklahoma Blood Institute.
- EMS Rotations:
 - Southwest Medical Center Emergency Medicine Residents
 - Medical residents must complete so many shifts over the course of 3 years. If your agency is willing to host a resident for a ride along occasionally please let Dr. Worden know.
- The Heroes in the Heartland Conference is set for June 16th - 19th and is moving to the Oklahoma City Convention Center. Please save the date, the cadaver lab will be expanding and allow for more participants this year and the vendor hall will be larger. If you have heard a speaker that you would like to recommend for the conference please contact Hannah, Kinsley, and Blake.
- Agencies need to be sharing information with the OMD, especially paperwork. Agencies need to send us their up to date license information, so that we can assist with renewals, documentation, etc.

QA Committee

Process Improvement

- The following calls are always QA'd - OMD staff receive a report every monday morning detailing the following calls from within the past week:
 - Priority One Transports
 - Helicopter Transports
 - Refusals
 - Pediatric Patients
 - Cardiac Arrests
- Administrative staff has developed a new QA app that we are testing, it will help meet the state QA requirement, but it will not replace ongoing QA within your agency.
- Lights and siren transport: the average time saved with light and siren response or transport ranges from 42 seconds to 3.8 minutes. A light and siren response or transport also increases the chance of an EMS vehicle crash by 50% and almost triples the chances of a crash during patient transport. These statistics and studies are based on both metropolitan and rural response areas.
- Helicopter utilization - QA Committee reviewed 63 flights/ HEMS transports during the 4th quarter.
 - Agencies need to document the time the helicopter was requested, when they arrive, and when care is transferred.

Credentialing Manager - Christopher Channel, channel@heartlandmedicaldirection.org

- A new page has been added to the Heartland Medical Direction website. It includes link to the Fast Field Credentialing form, the OMD Credentialing manual, and a sign up link for upcoming credentialing.
- The OMD has rolled out a new temporary APL process. New hire paramedics will receive a 90 day APL and must complete credentialing within this time frame. If credentialing is not completed in this 90 day timeframe the paramedic will only be able to operate at the EMT level.
- In an effort to avoid logistical issues we have set up sites and dates for credentialing, where agencies can send their personnel and know dates and places ahead of time.
 - August 27th - Woodcrest VFD (Guthrie)
 - September 24th - Kirks EMS (Lawton)
 - October 29th - Cushing Fire & EMS (Cushing)
 - November 26th - Johnston County EMS (Tishomingo)
 - December 31st - Woodward County EMS (Woodward)
 - January 28th - Sinor EMS (Clinton)
 - February 25th - LeFlore County EMS (Poteau)

- March 25th - Collinsville Fire & EMS (Collinsville)

Training - Jaitton Balcom, jaitton@heartlandmedicaldirection.org

- There was a 10% decrease in courses over the last quarter,
- If your agency has a request for specific training or specific dates, please reach out to Jaitton, Blake, or Kinsley.
- Upcoming Courses
 - September 5th, 19th, & 20th TDAC will be hosted in Stillwater, OK.
 - September 25th & 26th EPC will be hosted at Woodward County EMS.
 - In October there will be an ASLS, there is no in person course, it is all online, the only in person portion are skills.
 - In November there will be an Agency Training Officers Meeting.
- All personnel from any agency are welcome to attend any of these training sessions, they are not just for the agency where they are being hosted.
- If your agency has a specific monthly training date please contact Jaitton and Kinsley and they will add it to the OMD calendars.

Compliance - Hannah Worden Hannah@heartlandmedicaldirection.org

- OBND renewal season is upon us, there are around 60 licenses that need to be renewed. Some agencies have already received their renewed license. All should have them by the end of next month.
- HLMD inspections
 - During the 1st & 2nd quarter, all but 2 agencies were inspected. There were no major issues identified.
Agencies need to maintain a copy of 222 form. Send Hannah a copy of the 222 form once an order is complete.
- The OMD is now utilizing chemical disposal, there will be a narcotic destruction after today's meeting, but Hannah can also conduct destruction during her inspections. Agencies are also welcome to purchase the chemical destroyer for their agency and destroy drugs themselves. If agencies do destroy themselves they need to make sure their DEA form 41 is completed and on record and the drugs will also need to be wasted from LogRX.

Chief Operating Officer Update - Blake Braden, blake@heartlandmedicaldirection.org

- We are in the process of updating information, some of our contact information, training dates, etc
- Blake has been working with ESO to obtain a Master login account to see all HLMD agencies that utilize ESO under one account.
- There is new leadership at the OSDH. They are working on new forms, new systems, and new processes. They have lost some staff members and are working on cross training and better meeting needs across the state. They have been very responsive and have recognized that there have been a lot of issues.
- Protocol expansions, Jaitton has been recording short video snippets to cover protocols and provide training. There is now a diabetic emergency adult & peds protocol. Amanda Bandy is working on a lecture and virtual training for these protocols. The dosing will be by weight range.
- Expired state licenses, if your agency has expired because you did not complete renewal paperwork, please let us know and we will reapply on your behalf. Please help us help you by keeping your files and data up to date.
- Current ESO agencies that we are aware of, if your agency is not listed, contact Blake

- Alva EMS
- Arcadia VFD
- Bryan County EMS
- Community Ambulance Service
- Country Corner Fire & EMS
- Cushing Fire Department
- Erick EMS
- Guthrie Fire & EMS
- EMS of LeFlore County
- Life EMS
- Medford EMS
- OTEMS
- Perry Fire & EMS
- Ponca City Fire & EMS
- Rolling Hills Fire Protection District
- Seminole Fire & EMS
- Stillwater Fire Department
- Waynoka Ambulance Service
- Woodward County EMS

Chief of Staff Update - Kinsley Graves, kinsley@heartlandmedicaldirection.org

- SAMHSA
 - 68 students successfully completed EMT. 38 have passed NREMT
 - 36 students successfully completed AEMT. 20 have passed NREMT.
 - 6 students were scholarshiped for paramedic through The School of EMS. The course completes October 2024.
- Awaiting results for the 2025 SAMHSA grant cycle. Expecting to hear results by the end of August.
- We are seeking skills sites and site instructors for the next SAMHSA grant cycle. Reach out to EJ or Kinsley if your agency is interested in participating.
- Currently 5 EMR courses are ongoing, 3 current EMT courses that will be completed by the end of September. The next EMT course will begin in early December.
- There will be 2 more EMS Instructor and Instructor Bridge courses hosted before the end of the year.
 - September 2 - 18th
 - December 2 - 18th
 - Reach out to Blake Braden with any questions pertaining to the instructor specific courses.

Challenge Coin Recognition;

- ROSC & STORK
- Please make sure that you are notifying the OMD of these calls and circumstances so that we can recognize crews.
- ROSC: <https://www.heartlandmedicaldirection.org/copy-of-nomination>
- STORK: <https://www.heartlandmedicaldirection.org/copy-of-r-o-s-c>

Dates to remember;

- Quarterly QA Meetings are on the 3rd Tuesday of the second month after the beginning of the new quarter.
 - November 19, 2024
- Heroes in the Heartland Conference
 - June 16-19, 2024 at Oklahoma Convention Center.

Roundtable Discussion

- Amanda Bandy mentioned if anyone is interested in joining the protocol committee to please reach out to her and she will help coordinate.

Meeting Adjourned 1336hrs